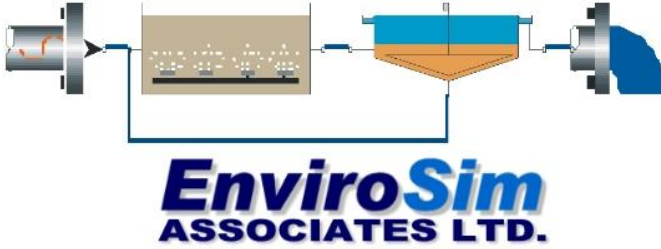


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**PLEASE COMPLETE  
THE ATTACHED ORDERING DETAILS**

**RETAIN A COPY FOR YOUR RECORDS, AND FAX A  
COMPLETED COPY OF THE “Ordering Information...” PAGE,  
AND A PURCHASE ORDER TO:**

**+1 (905) 481-2610**



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**ORDERING INFORMATION FOR THE LEASE, PURCHASE OR UPGRADE OF:**

- **THE BIOWIN SOFTWARE LICENSE**
- **THE BW CONTROLLER SOFTWARE LICENSE**

Company: \_\_\_\_\_

Company representative: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Delivery address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

This document is for ordering purposes, and does not alter the terms and conditions of the “EnviroSim License Agreement” or the “Limited Warranty” (see attachment). Please review the information below, indicate quantities and select one of the three licensing options.

Order Information - <b>New Users</b>		
Item	Quantity	
BioWin		<input type="checkbox"/> Option A – Renewable One-year lease
BW Controller		<input type="checkbox"/> Option B – Outright Purchase
		<input type="checkbox"/> Option C – Upgrade of Purchased License

Note: BW Controller links to BioWin and requires BioWin 3.0.1 or higher. Each BW Controller license will be tied to a specific BioWin license (serial number).

Order Information - BioWin Licensees with a <b>Current Lease</b> wishing to add BW Controller				
Item	Quantity	Match my BioWin lease period and pro rata my invoice	I have BioWin 3.0.1 or higher	BioWin Serial number(s)
BW Controller		Y / N	Y / N	BW...

Order date: \_\_\_\_\_

## **BIOWIN: PURCHASE AND UPGRADE OPTIONS**

### *Option A: BioWin Renewable Lease Option:*

The software license is leased for one year. The lease amount is **US \$1,500** plus shipping costs. The basis of the lease scheme is as follows:

1. Renewable one-year license;
2. Telephone and email software support (but not free process engineering consulting);
3. All software upgrades free - users pay a nominal shipping and handling fee;
4. Manual (including tutorials) in electronic form. Users can print their own.

### *Option B: BioWin Outright Purchase Option:*

**US \$6,000** per copy, plus shipping costs.

The basis for the purchase scheme is as follows:

1. Permanent license;
2. One year of telephone and email software support (but not free process engineering consulting);
3. Future software upgrades will be offered for purchase;
4. Manual (including tutorials) in electronic form. Users can print their own.

### *Option C: Upgrade of BioWin Purchased License Option:*

BioWin users who previously exercised the BioWin Outright Purchase Option (Option B) may upgrade to the latest version for **US \$2,500** per copy.

## **BW CONTROLLER: PURCHASE AND UPGRADE OPTIONS**

Note: BW Controller links to BioWin and requires BioWin 3.0.1 or higher. Each BW Controller license will be tied to a specific BioWin license (serial number).

### *Option A: BW Controller Renewable Lease Option:*

The software license is leased for one year. The lease amount is **US \$500** plus shipping costs. The basis of the lease scheme is as follows:

1. Renewable one-year license;
2. Telephone and email software support (but not free process engineering consulting);
3. All software upgrades free - users pay a nominal shipping and handling fee;
4. Manual (including tutorials) in electronic form. Users can print their own.

### *Option B: BW Controller Outright Purchase Option:*

**US \$2,000** per copy, plus shipping costs.

The basis for the purchase scheme is as follows:

1. Permanent license;
2. One year of telephone and email software support (but not free process engineering consulting);
3. Future software upgrades will be offered for purchase;
4. Manual (including tutorials) in electronic form. Users can print their own.

### *Option C: Upgrade of BW Controller Purchased License Option:*

BW Controller users who previously exercised the BW Controller Outright Purchase Option (Option B) may upgrade to the latest version for **US \$850** per copy.

## **TERMS AND CONDITIONS**

The terms of the purchase or lease shall be governed by and construed in accordance with the laws in force in the Province of Ontario, Canada.

## SUPPORT

EnviroSim provides free software support. We can do this because we have so few users with problems. The simplest way to provide support is via email. The files for a particular system are not large, and it is very simple to send these to us as attachments to an email. In this way we can be viewing the exact system which a user is working on.

It should be noted that EnviroSim does not provide free process consulting services! Sometimes it is difficult to distinguish between software support and process consulting. This is best illustrated by an example:

- (a) A user may ask the question: "How do I save a file in BioWin?". This is a software support question, and we will respond: "Click on Save in the File menu, and type in a name, and then click on OK". This support is provided with no charge. We get very few software support questions. [We like to think that this is because the software is very well structured!]
- (b) A user may ask the question: "I am running a simulation and the effluent nitrate is 7 mg/L, but it must be less than 5 mg/L. What must I do?". We regard this as a process consulting question rather than a software support question. In many instances we are involved with BioWin users addressing these questions, but not as free software support.

## TRAINING

BioWin is very easy to learn. With the online tutorials and resources in the on-line help, an engineer only needs a few hours of familiarization. However, the most efficient way to get users up to speed is through an intensive training course that covers BioWin as well as touching on various process engineering aspects. We have run many BioWin training courses, and suggest the following format:

- (a) Two day (16 hour) Introductory BioWin training course.
- (b) The course is hands-on and consists of a series of case studies designed to demonstrate BioWin features.
- (c) The orientation of the case studies leans towards nutrient removal systems, but many of the topics are quite general. An associated focus is wastewater characterization and estimation/ measurement of these characteristics as well as nitrification rates.
- (d) We supply course manuals and a number of spreadsheets used as "tools".
- (e) We find the optimum size group of attendees to be in the range of 5 to 10.
- (f) You provide the venue, the necessary number of PCs, a screen (or wall) and a projection device to connect to the trainer's PC (e.g. InFocus-type rather than panel on overhead projector).
- (g) In many cases we offer the course over a Friday/Saturday so that there is less impact on "billable time" for the consultant, and usually airfares for out-of-towners are reduced.

The cost for the course is US\$4,500 plus direct expenses (airfare, two nights hotel). In the case of clients outside North America we generally can combine several visits in one trip, thereby reducing the air travel cost to each client.

EnviroSim also offers an Advanced BioWin training course, Calibration of Simulators workshops as well as Specialty and Customized training courses and workshops. Please see [www.envirosim.com/courses/](http://www.envirosim.com/courses/) or email [info@envirosim.com](mailto:info@envirosim.com) for details.

## **EnviroSim License Agreement**

This is a legal agreement between you (either an individual or an entity) and EnviroSim Associates Ltd. If you do not agree with the terms of this agreement, return the software and the accompanying material to EnviroSim.

1. **GRANT OF LICENSE.** EnviroSim grants you the right to use one copy of the enclosed EnviroSim software program on a single computer. You may not network this software or otherwise use it on more than one computer at the same time.
2. **COPYRIGHT.** This software is owned by EnviroSim and is protected by Canadian copyright laws and international treaty provisions. Therefore, you must treat the software like any other copyrighted material (for example, a book), with the following single exception. EnviroSim authorizes you to make copies of the software so long as there is no possibility of it being used on more than one computer at the same time. You may not copy the manual(s) or written materials accompanying the software.
3. **LICENSE VALIDITY.** The software verifies the license validity using a hardware-based software protection device, hereafter called the HardLock Key. This HardLock Key must be connected directly to a single PC on which the software is installed to execute the software.
4. **LEASE CONDITIONS.** The GRANT OF LICENSE is limited to the period for which the LEASE is valid. The HardLock Key remains the property of EnviroSim and must be returned to EnviroSim if the lease is not renewed.
5. **OTHER RESTRICTIONS.** You may not sell, rent or lease the software or any of the accompanying materials (including, but not limited to HardLock Key). You may not reverse engineer, decompile or disassemble the software.

### **Limited Warranty**

EnviroSim warrants that (a) the software will perform substantially in accordance with the User Manual(s) for a period of 90 days from the date of receipt; and (b) any hardware accompanying the software will be free from defects in materials and workmanship under normal use and service for a period of one (1) year from the date of receipt. Any implied warranties on the software and hardware are limited to 90 days and one (1) year, respectively.

EnviroSim's entire liability and your only remedy shall be, at EnviroSim's option, either (a) return of the purchase price or (b) repair or replacement of the software or hardware that does not meet EnviroSim's Limited Warranty. This Limited Warranty is void if failure of the software or hardware has resulted from accident, abuse, or misapplication.

EnviroSim disclaims all other warranties, either express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose, with respect to the software, the accompanying manual(s) and written materials, and any accompanying hardware.

In no event shall EnviroSim Associates Ltd. and/or its owners be liable for any loss of profit, or any other commercial damage, including but not limited to special, incidental, consequential, or other damages arising out of the use of or inability to use this EnviroSim product.

EnviroSim's entire liability under any provision of this agreement shall be limited to the amount paid by you for the software.

Should you have any questions concerning this Agreement please contact: EnviroSim Associates Ltd., McMaster Innovation Park, 175 Longwood Rd South, Suite 114A, Hamilton, Ontario, L8P 0A1, CANADA.